



Cancellation & Refund

Policy - Kavos Express Travel

General

All cancellations must be made by 11:59pm in the eastern european time zone to fall within the cancellation policy.

Weather

Our number 1 priority is holding safety, that brings the community together to make magical memories. Because Kavos Express Events often take place in outdoor venues, it is highly dependent on the weather.

The weather factors we must consider are:

- Rain
- Lightning Strikes
- Wind
- Fire Danger

In case the weather is so bad that your booking needs to be canceled we'll fully refund your booking.

7 Days Policy

When you want to cancel your booking 7 days or more before departure, check-in or start of your reservation we'll fully refund your booking.

72 Hours Policy

When you cancel your booking in between 96 and 72 hours before departure, check-in or start of your reservation we'll refund 50% of your booking.

No Refund

Because of the administration work we can't refund your booking if you cancel your booking after 72 hours before departure, check-in or start of your reservation